

**Congratulations to  
ARNOFF MVG & STG INC**

**Poughkeepsie, NY**

**For achieving a Customer Satisfaction rating of**

***Excellent***

**as measured by an independent survey organization during the  
1st Quarter ending March 31, 2009.**

**Your support of continuous improvements enhances  
customer service quality throughout the  
North American Van Lines network.**

**Dan Robertson  
Vice President, General Manager  
North American Van Lines, Inc.**

