

**Congratulations to
ARNOFF M/S OF ALBANY**

Albany, NY

For achieving a Customer Satisfaction rating of

Excellent

**as measured by an independent survey organization during the
1st Quarter ending March 31, 2009.**

**Your support of continuous improvements enhances
customer service quality throughout the
North American Van Lines network.**

**Dan Robertson
Vice President, General Manager
North American Van Lines, Inc.**

