

September 30, 2009

Arnoff Moving and Storage of Albany, Inc.
7 Tivoli Street
Albany, NY 12207

Dear Arnoff Moving & Storage of Albany, Inc.:

My husband and I hired your company to move our home on Saturday, September 26, 2009 from Cohoes to Schenectady. I wanted to let you know that our expectations were exceeded in every way possible. The movers were absolutely terrific. It really says a lot about a company when they have such hard-working and professional employees.

These three men (I apologize that I didn't get their names) were so polite and did not complain at all at having to move so many of our belongings upstairs or into the basement. I know many would say that this is their job so they shouldn't complain, but having moved three times, these were the first movers who didn't make us feel like they were doing us a favor.

I have already recommended Arnoff to friends of ours that are moving in the near future and it is my pleasure to keep spreading the word to anyone that I know who is moving. I even told our attorney and real estate agent that they should suggest Arnoff. Honestly, I can't say enough about your company.

Our other moving experiences were so terrible that I was really dreading moving this time, but thanks to Arnoff, moving our home was stress-free and actually enjoyable. Thank you so much.

Sincerely,

A handwritten signature in cursive script, appearing to read 'Alyssa Rivenburg'.

Alyssa Rivenburg