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From: Roberts, Ms. Barbara Fawn  
To: David Osterhoudt  
Subject: RE: Arnoff Moving Estimate  
Sent: Jan 12, 2010 1:43 PM

Dear David,

The movers who moved our furniture and belongings were excellent. They were efficient, quick, polite, thorough, knowledgeable, and everything one could ever want in movers. I have to commend you for having them on your team.

Please express our appreciation to them. They made a very harrowing experience as pleasant as it could possibly be. The best movers we ever had.

Barbara and Bob Roberts  
Carmel, NY