



December 11, 2008

Mike Arnoff, President  
Arnoff Moving & Storage  
Arnoff Records Management  
1282 Dutchess Turnpike  
Poughkeepsie, NY 12603

Dear Mike:

Please accept this letter of thanks and appreciation for the continued support that you have given Saint Francis Hospital over the years in providing moving and storage services. As you know, moving is never an easy task, especially when it involves multiple departments moving from multiple areas. We have always been impressed with your friendly and professional staff and their ability to make these transitions much less stressful than they might otherwise be. In addition, your prices are very reasonable – which is always a top consideration for us.

Our most recent move, our Center for Communication Disorders, was very likely the most complicated move to date. We had to continually change our move date due to all of the unforeseen circumstances involving the suite's readiness, but you were very accommodating. We truly appreciate your working with us right up until the week before the move to coordinate and achieve a successful move. Our staff was amazed at the carefulness and efficiency of your team.

Once we are able to close our account with our present records storage company, we look forward to a long and mutually beneficial relationship with Arnoff Records Management. I look forward to working closely with you and your staff on this transition.

Thank you again, and please feel free to share this letter with anyone considering Arnoff Moving and Storage for their moving needs. We highly recommend your company.

Sincerely,

Lisa Corcoran, MBA  
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